

We're in this together.

A message from Shelly Burke, CEO



Dear Community Partners:

The COVID-19 pandemic is effecting our local communities extensively and its impacts on our daily lives will continue to emerge in the days and weeks ahead. **I want to assure you that Axis Health System is open for business and continuing to serve the physical and behavioral health needs of our communities.** We've redesigned our care delivery practices to protect the health of our patients and employees, while also continuing to provide services critical to the health of our communities. **All of our locations are currently open.**

STATUS UPDATE 03/19/2020:

Behavioral Health Services:

- **Crisis services: Our 24/7 crisis intervention services are fully operational.** We are using telephone/tele-video where possible. We have put enhanced screening in place for our Mobile Crisis services and are utilizing personal protective equipment (PPE) as appropriate and available.
- **Outpatient care: Our mental health outpatient services are available.** We are transitioning counseling, treatment and psychiatric services from in-person services to more remote care via phone/tele-video. We will have some behavioral health staff onsite at our clinic locations for patients who need in-person care.
- **Residential care: Our Detox and Acute Treatment Unit (ATU) are open and fully operational.** We have implemented enhanced screening prior to admission and are utilizing personal protective equipment (PPE) as appropriate and available. We have also restricted outside visitors to ensure the safety of patients and staff.

Primary Care Services:

- **Integrated Clinics: All of our clinics are open (Cortez Integrated Healthcare, La Plata Integrated Healthcare and Archuleta Integrated Healthcare).** For those experiencing fever, cough, and/or shortness of breath, we are asking patients to call before coming in to be assessed by a member of our healthcare team. For medical emergencies, still dial 9-1-1.

Oral Health Care Services:

- **Oral Health Clinic in Durango: We are only providing emergency oral health services (pain, swelling, infection), based on the availability of Personal Protective Equipment (PPE).** Preventive and restorative oral healthcare is unavailable until further notice.

Please know that Axis Health System is committed to supporting healthcare access in our region during this unprecedented time. We are posting regular updates on our service availability and other helpful resources on our Facebook page <https://www.facebook.com/AxisHealthSystem/> and on our website (www.axishealthsystem.org). Should you have specific resource questions or needs, please contact Haley Leonard Saunders, Director of Public Relations at hleonard@axishealthsystem.org.

As always, our crisis team can be reached 24/7 via our Axis Care Line: 970.247.5245.

Thank you for your leadership, particularly during these challenging times,

Shelly Burke

CEO
Axis Health System