

RETAIL



Curbside pick-up and delivery: April 27 ; open with restrictions: May 1

WORKSITES	EMPLOYEES	TO PROTECT CUSTOMERS
<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none"> Continue or begin operating with curbside pick-up/delivery only (e.g., bank tellers operate drive-thru service only) Elevate and increase frequency of cleaning practices, including sanitization of high touch areas (Additional Guidance) Restrict return policy to only items that can be properly sanitized prior to re-selling Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the CDPHE Symptom Tracker (Additional Guidance) Contactless signatures for deliveries Post signage for employees and customers on good hygiene and other sanitation practices Provide a staging area outside for hands-free pick-up <p>Open with restrictions: May 1</p> <ul style="list-style-type: none"> Open at 50% capacity and/or at a capacity that enables the retailer to: <ul style="list-style-type: none"> maintain 6-foot distancing between customers and employees, effectively symptom monitor employees, provide face coverings or masks and gloves to employees, and ensure ability to adequately clean and sanitize both back-room and retail spaces - if unable to meet this requirements, continue operating with curbside pick-up / delivery only If possible install protective Plexiglass screens at checkout counters Provide dedicated in-store visit hours for people at higher risk of severe illness from COVID-19, as possible 	<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none"> Provide guidance and encouragement on maintaining 6-foot distancing between employees Wear gloves and face coverings or masks during customer interactions and whenever possible during other work activities (Additional Guidance) Encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law Encourage frequent breaks to wash hands Require employees to stay home when showing any symptoms or signs of sickness Provide PPE for employees who are managing deliveries, returns, etc. <p>Open with restrictions: May 1</p> <ul style="list-style-type: none"> Provide guidance and encouragement on maintaining 6-foot distancing between employees Wear gloves and face coverings or masks during all customer interactions and whenever possible during other work activities Continue to encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law Encourage frequent breaks to wash hands Require employees to stay home when showing any symptoms or signs of sickness <hr/> <p>This section includes:</p> <ul style="list-style-type: none"> Appliance stores Customer-facing financial institutions Thrift shops Apothecaries Vape and cigar shops (for retail only, not on-site consumption) 	<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none"> Implement 6-foot distancing measures (i.e., marked space in check-out lines) <p>Open with restrictions: May 1</p> <ul style="list-style-type: none"> Implement 6-foot distancing measures (i.e., marked space in check-out lines) and use signage to encourage distancing while in the store Create signage encouraging people at higher risk of severe illness from COVID-19 to refrain from shopping outside of dedicated hours set aside for those who are at higher risk of severe illness from COVID-19 Create signage to encourage the use of face coverings or masks and gloves Make supplies available for customers to participate in sanitizing surfaces and touched objects <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none"> Guidelines for Grocery Stores Guidelines for Non-healthcare Industries Guidance for Symptom Screening CDC Recommendations for Businesses and Employers CDPHE Cleaning Guide for COVID-19

- Post signs at entrances notifying customers to STOP if they are sick and ask them not to enter store
- Restrict return policy to only items that can be properly sanitized prior to re-selling
- Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the [CDPHE Symptom Tracker \(Additional Guidance\)](#)
- Increase the availability of hand sanitizer, wipes and cleaning of frequently touched surfaces (including baskets/carts) for both employees and customers
- Disallow sampling and customers access to bulk-bin options
- Apply floor decals in cashier and queuing areas to establish safe waiting distance
- Close public seating areas
- Establish one-way traffic flow through aisles
- Continue contactless signatures for deliveries
- Post signage for employees and customers on good hygiene and other sanitation practices

- **Craft stores**
- **Sporting goods retailers**
- **Boutiques**
- **Motor vehicle dealerships**
- **Liquor stores**
- **Marijuana dispensaries**
- **Large retail, department, discount, or outlets stores, provided that the entrance/exit opens to the outdoors and not an indoor common hallway**

This section does not include:

- Indoor malls